

GoArmyEd



Tuition Assistance... Online, Anytime

GoArmyEd Participation

- ♦ *Since the April 2006 release, there are over 150,000 Soldiers worldwide with active GoArmyEd accounts.*
- ♦ *Average daily enrollment trend is between 700-1,000 enrollments.*
- ♦ *More than 100,000 courses are available in the GoArmyEd portal.*
- ♦ *More than 225,000 enrollments since 1 April 2006.*

Unprecedented Access

The Army Continuing Education System (ACES) launched GoArmyEd.com on 1 April 2006. GoArmyEd puts Soldiers one click closer to obtaining their education anytime, anywhere they are stationed. Participating schools access GoArmyEd to announce classes for Soldier registration, manage class enrollments, submit grades, verify and prepare invoices for Army

payment, and access centralized support for troubleshooting Soldier issues—all from one integrated location. The primary advantage of GoArmyEd is equal 24-hour access to tuition assistance (TA) regardless of the Soldier's geographical location and greater visibility with improved accuracy in management of TA dollars.

Benefits of GoArmyEd to Soldiers:

- Enables Soldiers to request their TA online; thereby, shortening lines in the education center and school offices resulting in less time away from duty.
- Provides equal access to TA across the Army for all active duty Soldiers, anytime, anywhere.
- Access to TA and the ability to register for, drop or withdraw from college classes, 24 hours a day, 7 days a week (24/7).
- Visibility into hundreds of nationally- and regionally-accredited colleges and universities and more than 1,000 degree programs with capability to research admissions requirements, course costs and accreditation information.
- Access to online advising tools to help Soldiers select college classes designed to meet their degree requirements, including the capability for Soldiers to view an electronic copy of their Servicemembers Opportunity Colleges Army Degree (SOCAD) Student Agreement (SA) or documented degree plan.
- A one-stop environment allowing Soldiers, counselors and schools to conduct business for all college education in a seamless Soldier-centric environment.
- Provides Soldiers online visibility into their electronic student record with capability to view TA balance, class grades and current courses enrollments, including the ability to cancel TA requests. GoArmyEd automatically restores the annual TA ceiling when a TA request is canceled.
- Provides Soldiers with an annual TA Statement of Understanding (SOU) to be signed by commanders (SFC and above may sign for themselves and the Commander) and an electronic TA SOU each term.
- Provides Soldiers with 24/7 technical support through the GoArmyEd Helpdesk.

eArmyU

- ♦ *GoArmyEd also hosts the award-winning online program, eArmyU, which revolutionized Army education by eliminating barriers and providing online degree programs from regionally accredited colleges and universities.*
- ♦ *eArmyU is available to all eligible active duty enlisted, officers and active Guard and Reserve Soldiers Army-wide.*
- ♦ *eArmyU tuition provides 100% funding for tuition, books as well as course fees up to the established semester hour cap and tuition ceiling.*
- ♦ *eArmyU classes can be completed at any time and from any location. This flexibility helps Soldiers continue their studies even as their responsibilities, schedules and duty assignments change.*



GoArmyEd Schools

All schools that have previously processed TA are listed in the GoArmyEd portal. Soldiers may take courses from post-secondary schools and search an online course schedule with robust search features. In addition, GoArmyEd provides functionality to ensure Soldiers take courses that advance them toward their education goals while offering visibility into all courses that meet degree requirements.

The GoArmyEd Support Team

More than 140 colleges and universities have signed a Letter of Instruction and partnered with ACES to process up-front TA for over 97% of all Soldier TA requests. In addition, Headquarters ACES processes TA requests from Soldiers on a reimbursable basis to attend nearly 2,000 schools referred to as non-LOI schools. This makes up around 2-3% of Soldier requests for TA. SOC serves as the Army's academic facilitator for GoArmyEd and IBM provides technical integration and virtual solutions. Army Education Centers (AEC) worldwide are staffed by education personnel whose primary responsibility is to explain and coordinate education programs and services to Soldiers. GoArmyEd enables Army Education Counselors to spend more time on the critical task of counseling and assisting Soldiers, not on routine, manpower-intensive, paper-based processes.

Supporting the Future Force

Education is a powerful incentive tool that boosts retention and reenlistment while growing the critical thinking/decision-making and other skills needed to support Soldier readiness and development of future Army leaders. GoArmyEd is a sound strategy for centralized information management and virtualized self-service. GoArmyEd increases automation and integration that leads to operational efficiencies and streamlines resource-intensive paper processes. Electronic invoicing and automated business processes allow academic institutions to receive payment from the Army for TA charges within 3-5 business days once payment is authorized. Giving Soldiers virtual access to request TA online through GoArmyEd supports the Army's transformation and drives down costs through standardized processes.



GoArmyEd allows the program's more than 150,000 Soldier-students to access their degree program and register for classes using TA anytime, anywhere.

GoArmyEd Enables and Reinforces:

- Development of an educated, technology-savvy Soldier who can support the Army's goal to leverage and enable network-centric warfare;
- Integration of educational opportunities with troop readiness, strengthening the Army's commitment to a flexible, adaptive and competent future force;
- Retention by empowering Soldiers to develop critical thinking and other skills to help them reach their education goals; and,
- Adherence to Army TA policy and provides important information about Army TA processes and procedures.

The impact of GoArmyEd is felt across the Army as the program graduates Soldiers who are better educated and better prepared to demonstrate the Pentathlete ethos. An educated Soldier is the Army's best asset.